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# You, Cloudmania & BitTitan Better Together

## Frequently Asked Questions

### **BitTitan, you say? Who are they?**

BitTitan is the market leader in cloud enablement services with a Microsoft gold partner and Google cloud partner status. Thus far, their tooling has migrated 25 million users.

BitTitan provides a fully automated, industry-leading SaaS solution, named MigrationWiz, which is accessible via your browser.

### **Why will you love BitTitans' MigrationWiz?**

**Decrease Project Time by 10X** – Migration projects that would take 30 hours manually can be completed in as little as 3 hours with BitTitan.

**Increase Profitability** – Time is money. Spend less time on each migration project, allowing staff to focus on the next big thing.

**Secure** – BitTitan datacenters are compliant with ISO/IEC 27001/27002:2013, SOC 1 Type 2 and SOC 2 Type 2, PCI DSS Level 1, FISMA, HIPAA/HITECH, CJIS, CSA CCM, FERPA and others.

**Bask in the glory** – Your customers will love you for efficiently and effectively performing their migration. MigrationWiz is simple enough to ensure you get it right every time with no user downtime and interruptions.

### **Why consider utilising a tool when I can migrate manually?**

You are your customers trusted advisor. Why ruin that status with a manual migration that takes longer to complete and carries a higher degree of error.

### **Why can't I just purchase directly from BitTitan?**

Cloudmania has signed an exclusive agreement to deliver BitTitans solutions to partners in 20+ countries at a better price per-user licence compared to the BitTitan website.

Not only are we providing you with the best available price, but we also have a dedicated team of cloud experts to support your migration journey – so when you feel like you are wobbling, we got your hand.

[www.cloudmania.africa](http://www.cloudmania.africa)



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## Licences explained

Below is a list of the 7 most popular migration licences which you can purchase from Cloudmania. Each serves a unique purpose and covers its own set of workloads.

### User Migration Bundle Licence

UMB licences provide unlimited data for a single individual user account. The licence expires 12 months after the purchase date. This licence migrates:

- Mailboxes
- Documents
- Personal archives
- Teams Private Chats (including 1:1, group chats, and meeting chats)

### MigrationWiz: Hybrid Licence

The MigrationWiz: Hybrid licence is required for migrating in Hybrid Exchange environments which involve a mix of on-premise Exchange Servers and Exchange Online services, such as in Microsoft 365.

### Public Folder Licence

The Public Folder licence is for use only in Exchange/Exchange Online public folder migrations. Each licence will migrate up to 10GB of data per single Exchange source environment. This licence migrates:

- Emails
- Contacts
- Calendars
- Tasks

### Shared Document Licence

The Shared Document licence applies to any document migration projects involving SharePoint or Google Shared Drives. This licence type migrates up to 50GB of data per licence. This licence migrates:

- Documents
- Folders
- Permissions
- Versions

### Collaboration Migration Licence

The Collaboration (per Team) Migration licence is used only for Microsoft Teams migrations and will migrate up to 100GB. Each licence is applied to a single team and expires 12 months after its purchase date.

This licence migrates:

- Teams
- Channels
- Conversations
- Files
- Permissions

### Mailbox Migration Licence

Mailbox Migration licences are for migrating individual mailboxes; each licence will migrate up to 50GB. This licence migrates:

- Emails
- Contacts
- Calendars
- Journals
- Notes
- Tasks
- Teams private chats
- Rules (where applicable)



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## Tenant Migration Bundle

The Tenant Migration Bundle is a bundled licence specifically for a Microsoft 365 Tenant-to-Tenant migration. Each bundle includes:

- One User Migration Bundle (UMB) licence
- 0.25 Flex Collaboration licences (FCL) for Teams or SharePoint content.

This licence can migrate content from:

- Groups
- Exchange
- OneDrive for Business
- SharePoint Online
- Teams

	Maiboxes	Documents	Personal Archives	Collaboration	Hybrid Exchange Management
Sources	<ul style="list-style-type: none"><li>• Microsoft 365</li><li>• Exchange 2003/2007+</li><li>• Gmail</li><li>• IMAP</li><li>• IBM Notes 6.5+</li><li>• Novell Group-Wise 7+</li><li>• Zimbra 6+</li><li>• POP</li></ul>	<ul style="list-style-type: none"><li>• OneDrive</li><li>• SharePoint Online</li><li>• Google Drive</li><li>• Dropbox</li><li>• Windows Files System</li></ul>	<ul style="list-style-type: none"><li>• Microsoft 365</li><li>• Exchange 2007+</li><li>• Google Vault</li><li>• PST Files</li></ul>	Microsoft Teams	Exchange On-Premise
Destinations	<ul style="list-style-type: none"><li>• Microsoft 365</li><li>• Exchange 2007+</li><li>• Gmail</li><li>• IMAP</li></ul>	<ul style="list-style-type: none"><li>• OneDrive</li><li>• SharePoint Online</li><li>• Google Drive</li><li>• Dropbox</li></ul>	<ul style="list-style-type: none"><li>• Microsoft 365</li><li>• Exchange 2007+</li><li>• PST Files</li></ul>	Microsoft Teams	Exchange Online

## What is the migration process?

Cloudmania offer 2 options when It comes to migrations. With both options, we support and guide you as to which licence purchase will be the best for you.

### 1. We do it for you

We bill you a professional service fee and allow you to rest easy while we manage the migration on your behalf and in half the time.

### 2. We let you do it

We simply charge you for the BitTitan licences and allow you and your team of experts to perform the migration



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### **Great document, though I still need help!**

And that's why we are here – to ensure this is a painless process that helps you and your customers without the hassle and confusion.

We understand that life is hard enough and spending hours trying to correlate a customer request to a licence should not be on your task scheduler.

Reach out to us at **sales@cloudmania.africa** and our team will help you make the decision that saves you time and cost.



[www.cloudmania.africa](http://www.cloudmania.africa)